

"116 000 Hotline for Missing Children Croatia"

AGREEMENT NUMBER: JUST/2015/RDAP/AG/0116/8830

Workstream 1: Strengthening of the capacity of 116 000 Hotline for Missing Children

1.1.Design and implementation of comprehensive training for Hotline staff members and volunteers

AGENDA

DAY 1				
10:00-11:30	116 000 Hotline for Missing Children Croatia	Kristina Krulić Kuzman,		
		psychologist		
11:30-12:00	Coffee break			
12:00-13:30	Legal framework	Anita Suvala, legal advisor		
13:30-14:00	Lunch break			
14:00-15:30	Technical aspects	Tomislav Ramljak, president		

DAY 2				
Time	Topic	Lecturer		
10:00-11:30	Telephone counselling	Tena Zalović, social Pedagog;		
		Mirna Ažić, psychologist		
11:30-12:00	Coffee break			
12:00-13:30	How to provide emotional support	Tena Zalović, social Pedagog;		
		Mirna Ažić, psychologist		
13:30-14:00	Lunch break			
14:00-15:30	Provision of practical advices	Tena Zalović, social Pedagog;		
		Mirna Ažić, psychologist		

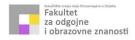












DAY 3				
10:00-11:30	Cooperation with relevant stakeholders on national	Kristina Krulić Kuzman,		
	and international level	psychologist		
11:30-12:00	Coffee break			
12:00-13:30	Awareness raising activities	Kristina Gvozdić, psychologist		
13:30-14:00	Lunch break			
14:00-15:30	Volunteer program	Kristina Gvozdić, psychologist		



